

Enhancing Your Web Site User Experience—Resource List

Dina Lewis, CAE, President, Distilled Logic, LLC

Don't Make Me Think: A Common Sense Approach to Web Usability, Steve Krug

Rocket Surgery Made Easy: The Do-It-Yourself Guide to Finding and Fixing Usability Problems, Steve Krug

The Elements of User Experience: User-Centered Design for the Web, Jesse James Garrett

Content Strategy for the Web, Kristina Halvorson

Web Analytics An Hour A Day, Avanish Kaushik

Jakob Nielsen

- **Site:** www.useit.com
- **Bi-weekly newsletter:** www.useit.com/alertbox/index.html

Jared Spool

- **Site:** www.ue.com for articles and Webinars
- **Blog:** www.ue.com/brainsparks/

Smashing Magazine

- www.smashingmagazine.com

A List Apart—for people who make web sites

- www.alistapart.com

Boxes and Arrows

- www.boxesandarrows.com

Usability Guidelines & Examples

- www.usability.gov

Usability Professionals Association

- <http://www.upassoc.org/>

Sample Usability Guidelines Checklist

- <http://ist.mit.edu/services/consulting/usability/guidelines>

Peter Morville's Facets of User Experience

- <http://semanticstudios.com/publications/semantics/000029.php>

Google analytics blog

- <http://analytics.blogspot.com/>

Testing Links

- www.uservue.com
- www.fivesecondtest.com
- www.userfly.com